

PSTI requirements

At homee GmbH, we attach great importance to the security of our systems and the protection of our users' data. This policy describes the process that developers and security auditors follow when they discover a vulnerability in our systems. In addition, we meet the requirements of the PSTI (Product Security and Telecommunications Infrastructure) regulation.

1. No universal default passwords:

- Our consumer IoT devices do not use universal default passwords. Each device ships with a unique, strong password to increase security.

2. Software Update Disclosure:

- We inform our customers clearly and transparently about how long their IoT devices will receive software updates. This information is available on our website and is updated regularly.

- Within the statutory warranty of one year, we ensure that our devices are provided with the necessary software updates to ensure their security and functionality.

3. Vulnerability Disclosure Policy of homee GmbH

Scope:

This policy applies to all systems, services and applications owned or operated by homee GmbH.

Guidelines:

1. *Respect privacy:*

- Only access information necessary to scan the vulnerability.
- Avoid actions that could compromise our users' data or the operation of our systems.

2. *Report contents:*

- Describe the vulnerability in detail, including steps to reproduce it.
- Include proof of concept code if possible.
- Provide all relevant information required to validate and reproduce the vulnerability.

3. *Reporting of vulnerabilities:*

- Send reports about vulnerabilities to [support@homee.de].

4. *Our approach:*

- We will confirm receipt of the report within 72 hours.
- We will provide initial feedback on the status of the investigation within 10 working days.
- We will keep you updated on the progress and resolution of the reported vulnerability.

5. *publication*:

- We commit to working with you to responsibly remediate the vulnerability before details are made public.
- We recognize the work of the developers and will mention them in our publications if requested.

6. *legality*:

- This policy is designed to promote ethical work. As long as you comply with this policy and act in good faith, we will not take legal action against you.
- Please note that activities that violate this policy may result in legal consequences.

Contact

For any questions or clarifications regarding this policy, please contact us at support@homee.de.

Berlin, 28.08.2024


Waldemar Wunder, CEO